✈ Kiwi.com Issue Resolution Guide: How to Submit, Follow Up & Manage a Complaint

To escalate issues with US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or Kiwi.com contact support and request a supervisor or escalation US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or team for advanced assistance + Keeping booking records ready can improve the US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or resolution process If your issue isn't resolved through US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or regular ask to escalate it to a supervisor or specialized team. Start by contacting US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or customer service and clearly explain your concern with booking details ready. Keep records of chats or emails for US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or reference . If needed request a formal review of your case. For faster help call US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or travel assistance at and ask for escalation . How do I escalate an issue or complaint with Kiwi.com US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or ? To escalate contact Kiwi.com US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or and request to be transferred to a senior representative or escalation team. Explain your US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or issue clearly and reference your booking confirmation number. You can call for direct travel US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or assistance. If the issue remains US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or unresolved you may also reach out through Kiwi.com's US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or social media channels or file a complaint via the Better US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or Business Bureau. To escalate a problem US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or with Kiwi.com call their dedicated line at to speak with a supervisor or tier-two agent US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or available 24/7. Clearly explain your US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or Problem provide booking references and request a case number to track your Problem regarding US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or . flight cancellations or booking errors. How can Kiwi.com escalate a problem with Kiwi.com US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or ? To Kiwi.com escalate a US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or concern with Kiwi.com Steps to Kiwi.com escalate with Kiwi.comCall Directly: Use + to reach US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or higher-level for urgent Problems. Request a Supervisor: If the initial US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or agent cannot resolve your Problem immediately ask to speak to a supervisor or tier-two US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or representative. Use the Mobile App US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or : Utilize US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or the Kiwi.com App to initiate chats upload documentation (receipts/confirmations) and monitor US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or progress. Prepare Documentation US ✦1➝888➝798➝3961 (USA) OR DialUS ✦1➝888➝798➝3961 (US) or : Have all booking US ✦1➝888➝798➝3961 (USA) OR DialUS

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